

Board action matrix as of 08/03/2016

Group	Item	Date	Issue	Action	Owner	Due	Status	Comment
BM	1415-249	13/11/2014	NRPS Retender	Produce deliverable programme for successful retendering in one year's time	IW	Sep 2015	Complete	Timetable discussed and agreed by SGG on 29/10/15
BM	1415-250	12/02/2015	Passenger satisfaction with Transport Focus	The Passenger Contact Group should review the 70% satisfaction target and report its findings back to the Board	DS	Nov 2015	Complete	The Contact Group conducted a review at its October 15 meeting. The conclusion was to that the target remains appropriate for the next twelve months.
BM	1415-251	12/02/2015	Board Membership Code	Update the Board Membership Code to further take into account potential conflicts of interest in relation to our additional remit	JC	Mar 2016	Ongoing	The second version draft had been sent to the DfT for comment. JC would bring the Code back to the Board at the earliest opportunity
BM	1516-252	16/10/2015	Alternative dispute resolution	Clarify latest position with DfT in relation to Alternative Dispute Resolution for the Rail industry	MH	Nov 2015	Complete	Discussed at Members Event on 15/10/15
BM	1516-253	14/01/2016	Research in Scotland	Discuss and agree the possibility of conducting research in Scotland on diagrams with PM and ScotRail and report back	DS	Mar 2016	Ongoing	
BM	1516-254	14/01/2016	SRN	Produce and circulate a concise guide to the Strategic Road Network	GD	Mar 2016	Ongoing	
BM	1516-255	14/01/2016	BPS	Prepare a version of the BPS Centro Area Results report for discussions in Wales	DS	Mar 2016	Ongoing	
BM	1516-256	14/01/2016	Workplan 2016-17	Revise the Workplan to make distinctions between what TF considers it must do and what it chooses to do	AS	Mar 2016	Ongoing	
BM	1516-257	14/01/2016	Workplan 2016-17	Create section on how Transport Focus intends to run itself, the standards to which it will operate and the kind of employer it aspires to be, how it internally communicates and governs itself and its employees	AS	Mar 2016	Ongoing	